Identifying and supporting students in distress

How to help:

- Substance abuse
- Threats and/or acts of violence
- Family issues
- Difficulty communicating
- Serious conflict requiring mediation or investigation
- Incoherent / Disruptive
- Domestic Violence
- Sexual Assault / Violence
- Assault or Injury, active threat of violence
- Suspected sexual assault / violence
- Discrimination
- Mental health concern, negatively impacted by self or others
- Possibly life-threatening
- Immediate safety risk to self or others
- Consideration of self harm

Contact information:

St. Clair College Counsellors

Windsor: (519) 972-2727 ext. 4226
student.counselling@stclaircollege.ca
Room 206

Chatham: (519) 354-9100 ext. 3306
chatham.student.counselling@stclaircollege.ca
Room 133

Downtown Campuses: (519) 972-2727 ext. 4348
icc.student.counselling@stclaircollege.ca
Room 127 (SCCA)

CMHA Mental Health Counsellors

Windsor: (519) 972-2727 ext. 4484
Room 164 (Health Centre)

Chatham: (519) 354-9100 ext. 3729
Room 133

519-436-6600

• Chatham-Kent Police
519-258-6511

• Windsor Police
519-972-2727 ext. 4348

Situation:

- Threat of self harm
- Incoherent or unintelligible
- Substance abuse

Self Harm
- Bring student to Campus 1 Health Centre (CHS) or 2 Student Services (SS) or 3 Security

Incoherent / Disruptive
- Windsor - Call 4911
- Chatham - Call 3911

Domestic Violence
- Windsor - Call 4911
- Chatham - Call 3911

Violence / Substance Abuse
- Windsor - Call 4911
- Chatham - Call 3911

Employment Offices - Call 911

My role:

Stay with the student until support arrives and/or report the matter immediately.

My role:

Ensure immediate action and/or referral

Our trained and experienced team members address student behavioural concerns that are not living up to the College’s objective of providing a non-threatening environment where everyone feels safe and secure. BACT addresses critical student behavioural through review of situations/incidents, information gathering and sharing, and providing recommendations to ensure the safety and educational success of the student.

My role:

Help connect the student to the appropriate service(s) and follow up with the student within one week.

www.stclaircollege.ca/BACT

Important:
The BACT does not replace other classroom management or disciplinary processes nor does it address student behaviours and concerns that require immediate attention.

Email or leave a message with Student Services at contacts above and messages will be returned the next business day

For local resources including shelters and food
- Windsor - Dial 311
- Chatham - Dial 311
- Mental Health at 1-866-531-2600
- Telehealth at 1-866-797-0000

Email or leave a message with Student Services at contacts above and messages will be returned the next business day

Good2Talk Helpline 1-866-923-5454

RealCampus 1-877-390 REAL (7325)

www.realcampus.ca

Visit the SCC Student Services website for off-campus resources

Note: If any of these concerns begin to escalate or affect the College community, please report the situation to BACT

HELPFUL HINT: For off-campus urgent or emergency situations, try to ask the student for their address and phone number.

Located in the St. Clair College Health Centre:

- Domestic Violence & Sexual Assault
- Incoherent / Disruptive

CHS: ext. 4686

CMHA Mental Health Counsellors

Windsor: (519) 972-2727 ext. 4484
Room 164 (Health Centre)

Chatham: (519) 354-9100 ext. 3729
Room 133

519-436-6600

• Chatham-Kent Police
519-258-6511

• Windsor Police
519-972-2727 ext. 4348

Situation:

- Serious academic concerns
- In danger of failing
- Considering withdrawal

Financial Aid Department
- Windsor – Windsor/Essex County
- Chatham – Kipps

• Windsor – Windsor/Essex County
- Chatham – Kipps

• Windsor – Windsor/Essex County
- Chatham – Kipps

First: Assist student with accessing Student Services Counsellors via the contact information listed above.

Then: Work with Counsellors to provide any required accommodations for academic success

Situation:

- Academic success is negatively impacted by mental health concern, physical, or other disability

Financial Aid Department
- Windsor – Windsor/Essex County
- Chatham – Kipps

• Windsor – Windsor/Essex County
- Chatham – Kipps

• Windsor – Windsor/Essex County
- Chatham – Kipps

First: Assist student with accessing Student Services Counsellors via the contact information listed above.

Then: Work with Counsellors to provide any required accommodations for academic success

Situation:

- Homesickness
- Overwhelmed
- Difficulty with roommates or classmates
- Difficulty with transition to postsecondary education

Financial Aid Department
- Windsor – Windsor/Essex County
- Chatham – Kipps

• Windsor – Windsor/Essex County
- Chatham – Kipps

• Windsor – Windsor/Essex County
- Chatham – Kipps

First: Assist student with accessing Student Services Counsellors via the contact information listed above.

Then: Work with Counsellors to provide any required accommodations for academic success

Case Management
- Windsor – Windsor/Essex County
- Chatham – Kipps

• Windsor – Windsor/Essex County
- Chatham – Kipps

• Windsor – Windsor/Essex County
- Chatham – Kipps

First: Assist student with accessing Student Services Counsellors via the contact information listed above.

Then: Work with Counsellors to provide any required accommodations for academic success