How to help: Identifying and supporting students in distress

Self Harm
- Bring student to Campus 1 Health Centre (CHS) or 2 Student Services (SSS) or 3 Security
- If student does not want to accompany you call 4911 (Windsor), 3911 (Chatham) 911 Employment Offices

Incident or Disruptive Behaviour
- Windsor - Call 4911
- Chatham - Call 3911
- Employment Offices - Call 911

Domestic Violence
- Windsor: ext. 4113
- Chatham: ext. 3215
- Employment Offices: ext. 911

Sexual Assault / Sexual Violence
- Windsor: ext. 4113
- Chatham: ext. 3215
- Employment Offices: ext. 911

Situations / Incidents
- in which a student or others are in imminent danger
- or shows a need for immediate action

Our trained and experienced team members address student
behavioural concerns that are not living up to the College’s objective of providing a non-threatening environment where everyone feels safe and secure. The Care Team addresses critical student behavioural through review of situations/incidents, information gathering and sharing, and providing recommendations to ensure the safety and educational success of the student.

Contact information:
St. Clair College Counsellors
Windsor: (519) 972-2727 ext. 4226
studentservices@stclaircollege.ca
Room 206

Chatham: (519) 354-9100 ext. 3306
chathamstudentservices@stclaircollege.ca
Room 133

Downtown Campuses: (519) 972-2727 ext. 4348
iccstudentservices@stclaircollege.ca
Room 10 (1 Riverside Campus)

CMHA Mental Health Counsellors
Windsor: (519) 972-2727 ext. 4226
Room 164 (Health Centre) & Room 206 (Student Services)
Chatham: (519) 354-9100 ext. 3779
Room 133

Non-Urgent
- needs connection
- concern for the student success and well-being
- does not impact others at the college

Related Policies:
- 3.11 - Procedures for dealing with Student Behavioural Concerns
- 3.34 - Sexual Assault and Sexual Violence Policy and Procedure
- 4.1 - Code of Student Rights and Responsibilities
- 6.4 - Student Equity, Inclusion And Accessibility Services

NEW URGENT
- needs connection
- concern for the student success and well-being
- does not impact others at the college

IMPORTANT: The Campus Care Team does not replace other classroom management or disciplinary processes nor does it address student behaviours and concerns that require immediate attention.

Call Security
- 519-972-2741

Call Police if immediate suicide concern, then call Security to report the situation.
- Windsor Police: 519-258-6511
- Chatham-Kent Police: 519-436-6600

Call Campus After Hours
- 519-972-2741

Of Campus / After Hours
- 1-888-377-0002
- Good2Talk Helpline
- 1-866-797-0000

HELPFUL HINT: For off-campus urgent or emergency situations, try to ask the student for their address and phone number.