

St. Clair College and ALERTAWARE MOBILE APP



ALERTAWARE MOBILE APP

AlertAware offers a mobile phone app for enhanced mobile notification between St. Clair College Security and students and staff. The AlertAware App allows users to not only receive push notifications but also to quickly send geo-tagged incident reports to St. Clair College Security via the **panic button** feature and in addition have two-way messaging capabilities between the user and security.

Alertus Desktop™ Notification will still be available to desktop PC users and grabs the attention of your computer immediately with a full-screen (or optional partial screen) pop-up alert. When an emergency occurs and a notification is sent by security, a full-screen alert will appear on all or select PCs and Macs across our facilities. Alertus Desktop Notification can be activated through the Alertus Activation Software by authorized users.

ALERTAWARE MOBILE APP INSTALLATION

The process to install the app is very quick and simple and should only take about 30 seconds.

The AlertAware Mobile app can be downloaded from the Google Play store or the iOS App Store. The following QR codes can be used for both Android and iOS mobile users.

Step 1) Use the QR code below to download AlertAware Mobile App from the Apple or Google Play Store.



Step 2) Select “Yes” on the form to accept push notifications to your phone from the AlertAware Mobile app.

Step 3) Select “Yes” to allow Critical Alerts to be sent by AlertAware to your phone.

Step 4) Open the AlertAware app and click on the “Sign In With Your Organization” link.

Step 5) Click on the “St Clair College” tab.

Step 6) Click on the Sign in to your account link “saml”

Step 7) After a redirect occurs, click on Sign in to your Mystclair account and sign in using your school account information.

Step 8) Select “Yes” to allow Location Access to the AlertAware Mobile app. This will allow Geo-Locating only when help is requested by the user.

Step 9) The setup is complete. You will now receive emergency notifications on your phone. You can also request assistance and report an emergency by selecting “Report Emergency” or “Report Incident” from the AlertAware Dashboard.