



## **ANNOUNCEMENTS**

### **Happy New Year from your IT Department!**

Dear Faculty, Staff, and Students,

As your Chief Information Officer and Chief Information Security Officer, I am delighted to extend my warmest greetings to our vibrant community for the New Year.

Reflecting on the past year, we have navigated through challenges and triumphed in our digital endeavours, thanks to our collective effort and resilience. Our IT department has been at the forefront of innovation, ensuring that St. Clair College remains a leader in technology and education.

In the upcoming year, we are excited to continue this journey, embracing new technologies and enhancing our cybersecurity measures to create a safer, more efficient, and forward-thinking digital environment for all.

I want to express my sincere gratitude for your support and cooperation. Your feedback and active participation in our IT initiatives have been invaluable. Together, we have built a robust digital community, and I am confident that we will reach new heights in 2024.

Let's embark on this New Year with renewed enthusiasm and commitment to excellence in all our technological pursuits. Here's to a year of great achievements, innovation, and success!

Best wishes for a prosperous and technology-driven 2024!

Warm regards,  
Amar Singh  
CIO / CISO



## FEATURED PROJECTS & INITIATIVES

**IT Enterprise:** We just completed many improvements to the college backup system! We've implemented technologies to better protect and secure the college's data.



## MONTHLY FEATURES

### IT CLIENT:

[Welcome to the New Teams App.](#)  
Read through the link above to see what has changed.

### IT ENTERPRISE:

[Embracing The Cloud!](#)



## THE CYBERSECURITY CORNER

### Google Ads and Online Scams

Scammers are always finding new ways to trick people online, and Google search ads have unfortunately become a tool for their deceitful schemes. These scammers cleverly exploit Google's advertising system to direct unsuspecting users to scam websites.

The way it works is tricky. Scammers create ads that appear at the top of Google's search results, blending in with legitimate links. They're designed to look trustworthy, enticing users to click on them. Once clicked, these ads redirect users to fraudulent websites that are made to mimic real ones.

These scam websites can be incredibly convincing, often imitating popular brands or services. However, entering your details on these sites can lead to identity theft, financial loss, or installation of harmful software on your device. One example of a popular brand that IT Security has recently observed, is to trick people into downloading a virus in WhatsApp.

Despite Google's efforts to filter out malicious ads, some slip through the cracks due to their sophisticated designs. Scammers constantly adapt their tactics to evade detection, making it challenging to spot these fraudulent ads at first glance.

So, how can you protect yourself? Be vigilant while browsing search results. Take a moment to scrutinize the web address and website content before sharing any personal information. If something seems too good to be true, it probably is. Avoid clicking on suspicious-looking ads or offers that seem outlandish.

While Google works hard to maintain a safe browsing experience, staying cautious and informed is crucial. By being aware of these tactics and exercising caution when warms encountering ads in search results, you can steer clear of falling victim to these deceptive schemes. Always remember, your online safety is in your hands.

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## GRIFF'S PRO TIP OF THE MONTH



### Snap Windows Side-by-Side

Press **Windows logo key +Right or Left arrow** to perfectly snap windows to the sides of your screen automatically – no manual resizing or positioning needed.

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## THIS MONTH'S CONTEST

This is our 7th issue for the IT Insights Newsletter, and we hope you've been enjoying it so far. This month's contest is very simple. Please give us a rating and provide some feedback. This feedback will count as your entry into this month's contest.

Use this [online form](#) to submit your answer. Three (3) winners will be chosen at random.

[Click here to see contest rules.](#)

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## LAST MONTH'S CONTEST WINNERS

**Congratulations to our 3 WINNERS from last month's contest!**  
**There were 12 Griffins hidden in our Holiday scene.**

**Rachel Fecteau**

**Ashley Cota**

**Navdeep Kaur**

## HOURS OF OPERATION:

### IT HELPDESK (x2500)

Mon-Thu: 8am to 8pm  
Fri: 8am to 7:30pm

### IT CLIENT SERVICES

Mon-Fri: 8am to 10pm  
September - June

### IT AUDIO/VIDEO

Mon to Thu: 8am to 8pm  
Fri: 8am to 7:30pm

Mon-Fri: 8am to 5pm  
June-September

Something you'd like to see in future issues?

[Drop Us a Line](#)

I agree to receive electronic messages from St. Clair College containing information and offers with respect to activities and services that may be of interest to me. I may withdraw this consent at any time by [unsubscribing](#).